

On the afternoon of January 26, 2006 the one thing we hoped would never happen did. We had a fire in our home.

Our daughter who is 17 came home from school and decided to cook some hash browns. She put some cooking oil in a pan on the stove. While waiting for the oil to heat up she decided to get on the computer quick. As you can imagine she had lost track of time and was soon alerted by the heat detector in the kitchen. She instantly knew what was happening and ran to the kitchen to find a grease fire on the stove. Four years ago when we purchased our DeTech system John Hutchcroft our Safety Consultant taught us all how to use the fire extinguisher that came with the system. My daughter very quickly extinguished the fire. Of course that created a lot of smoke setting off the smoke alarms. Fortunately when we purchased our system we chose to have our smoke alarms monitored so the fire department would be called even if we were not home. Soon the fire department was at our door but due to the quick action of our daughter she already had the fire out when they arrived. Now the fire department only had to help clean up the mess and air the smoke out of our home.

There is no doubt in my mind that if we would not have had the protection our daughter could have been trapped by the fire. Not only did DeTech save our daughters life but the early warning and the quick response by the fire department was able to keep the damage to a minimum.

We were very impressed by the DeTech alarms and there ability to call the fire department. This has proven to be such a small investment for not only the alarms but also the personal one on one instruction to our family has proven to be invaluable. Everything worked just as we were told it would.

We were also impressed by the fast service from John. We were amazed that DeTech was on the scene even before the insurance company. Now that's what I call service!

Thank you John and DeTech for saving our daughters life.

A handwritten signature in cursive script that reads "Dot Bross".

Jack and Dot Bross  
Geneseo, IL

PS In a few short months our daughter will graduate high school. Thanks to DeTech she still has a bright future to look forward to.