

4-12-08

TO: Guy Huffman
FireTech Safety Systems
Green Bay, WI

Dear Guy,

Please share this story with anyone who is struggling with the question of whether a Detech Alarm System is a good investment.

We decided to invest in a partial Detech system on February 16th. At the time we decided that we just could not afford the complete system, and since we had recently remodeled and had newer wired-in smoke detectors in the dining room and bedrooms, we were probably OK.

We placed the Detech smoke alarms where we didn't have the others; in the living room and hallway and heat detectors in the kitchen, furnace room and utility room.

On March 30th my husband cleaned the ashes out of our pellet stove. Not realizing they were still hot, he set the bucket of embers on the carpet close to the plastic bags full of pellets. Then we went upstairs to bed. The embers melted through the bucket into the carpet and the plastic bags. As the fire began to smolder, the lower level of the house was filled with smoke.

The room where the stove is located had an ionization detector in it. It never went off. The next room, our kitchen, had an ionization detector in it. IT never went off. Only after the smoke had gone all the way to the living room where our Detech alarm was located did we get an alarm. Thank God the fire hadn't flamed up, and we were able to contain it.

Throughout the fire our wired-in ionization alarms NEVER went off! It was just like you say in your presentation! Now I know why those homes were filling up with smoke BEFORE the alarms went off!

If we didn't have that one Detech alarm, we would not have had any warning to that fire. It would have started near the base of our stairs and cut off our escape. Without that one Detech alarm, our lives would have been in serious danger! That's why I asked you to come back to replace our wired-in system with your monitored protection package. With two small children in the house, and after seeing the difference between the alarms, I've decided that my family can't afford NOT to have this type of protection.

Thank you,

Mary Hinrichs
Gresham, WI